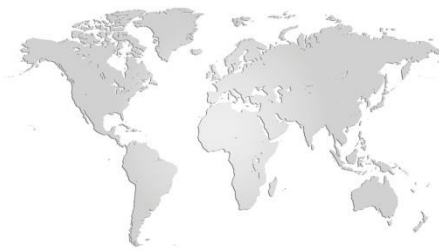


CERTIFICATE



ISO/IEC 20000-1:2011

DEKRA Certification GmbH hereby certifies that the organization

I.T.E.N.O.S. GmbH

Scope of certification:

Provision of Information Technology, Telecommunications and Cloud Services in a connected business world and society for internal and external customers including service management and delivery of Dynamic Application Services & Infrastructure, Data Center Services, Software Development, ICT Security, Project Management, Product Management and Consulting.

Certified locations:

Lievelingsweg 125, 53119 Bonn, Germany

Production site Frankfurt:

Rebstöcker Straße 25-31/Kleyerstraße 90, 60326 Frankfurt/Main, Germany

is a member of the certified body that establishes and maintains a service management system in accordance with the above mentioned standard. This was verified by audit report no. A17071250. This certificate is valid only in conjunction with the main certificate no. DS-1215045/1.

Certificate registration no.:	DS-1215045/1-4	Certificate valid from:	2018-12-04
Validity of previous certificate:	2018-12-03	Certificate valid to:	2021-09-29




Dr. Gerhard Nagel
DEKRA Certification GmbH, Stuttgart, 2018-11-05

